

Driving Test Statistics on non conducted tests

Quarter 1 2013

Reason test was not conducted	Number of tests not conducted	Suggested advice to customers to avoid their test not being conducted
Candidate late	94	In the first quarter of 2013, 94 customers attended late to their driving test appointment, which meant that their test could not be conducted and they lost their fee. Give yourself plenty of time on the day of your test to travel to your test appointment, taking into account heavy traffic or unexpected delays. This will allow you to reach the test centre in good time and compose yourself before the driving test begins.
No valid insurance	144	In the first quarter of 2013, 144 customers attended at their driving test without displaying a valid insurance disc on their vehicle which meant that their test could not be conducted and they lost their fee. It is important to ensure that your vehicle is ready for the driving test, and Driver Testers complete vehicle checks before the practical part of the test begins. When you receive your appointment, check the expiry date on your insurance disc to ensure it is not expiring shortly before the test and if so, make sure you renew your policy in good time before the test in order for you to receive your new insurance disc. Evidence of having sent away for a new disc unfortunately will not suffice on the day of the test, the Driver Tester will be checking the disc itself.
No L plates	64	In the first quarter of 2013, 64 customers attended their driving test with no L plates displayed which meant that their test could not be conducted and they lost their fee. Learner drivers are legally required to display L plates on their vehicle while driving, which is also a requirement for the purposes of the driving test.
No valid learner permit	137	In the first quarter of 2013, 137 customers attended their driving test without a valid learner permit which meant that their test could not be conducted and they lost their fee. When you receive your driving test appointment, check your learner permit to ensure that it will be in date on the date of your driving test. If you need to renew your learner permit, you can view more information at the following link: http://www.rsa.ie/en/RSA/Learner-Drivers/Your-learner-permit/How-to-apply/
No valid NCT disc	154	In the first quarter of 2013, 154 customers attended at their driving test without displaying a valid NCT disc on

		<p>their vehicle which meant that their test could not be conducted and they lost their fee. It is important to ensure that your vehicle is ready for the driving test, and Driver Testers complete vehicle checks before the practical part of the test begins. When you receive your appointment, check the expiry date on your NCT disc to ensure it is not expiring shortly before the test and if so, make sure you arrange your NCT test in good time before the driving test in order for you to receive your new NCT disc.</p>
Did not show up to test appointment	4,904	<p>In the first quarter of 2013, 4,904 customers did not show up for their driving test. If you are unable to attend your driving test, notifying us in good time means that you may not lose your fee and another customer who may need a test at short notice can avail of your vacated test appointment. To view our cancellations policy, check out the following link: http://www.rsa.ie/en/RSA/Learner-Drivers/The-Driving-Test/Cancel-your-test/</p>
Vehicle not roadworthy	635	<p>In the first quarter of 2013, 635 customers attended the driving test with a vehicle which was not in a roadworthy condition. To view the requirements of a vehicle for the driving test, check out our Checklist for your driving test at the following link: http://www.rsa.ie/Documents/Learner%20Drivers/finalchecks.pdf</p>
No valid tax	125	<p>In the first quarter of 2013, 125 customers attended at their driving test without displaying a valid tax disc on their vehicle which meant that their test could not be conducted and they lost their fee. It is important to ensure that your vehicle is ready for the driving test, and Driver Testers complete vehicle checks before the practical part of the test begins. When you receive your appointment, check the expiry date on your tax disc to ensure it is not expiring shortly before the test and if so, make sure you renew your tax in good time before the test in order for you to receive your new tax disc. Evidence of having sent away for a new disc unfortunately will not suffice on the day of the test, the Driver Tester will be checking the disc itself.</p>
Vehicle not in class	42	<p>In the first quarter of 2013, 42 customers attended for their driving test with a vehicle which was not representative for the purposes of the driving test, in other words, the vehicle was not in class. This meant that their driving test could not be conducted and they lost their fee. A list of the representative vehicles for the driving test can be seen at the following link: http://www.rsa.ie/Documents/Learner%20Drivers/Third%20Directive/Link%206%20Representative%20vehicles%20for%20the%20driving%20test%20@%2018th%20July%202012.pdf</p>